

## Electricity Facts Label (EFL)

Spark Energy, LLC

Oncor Service Area

Free Nights 12

ISSUE DATE: [Placeholder]

Average Monthly Use ( <b>Residential</b> )	500 kWh	1000 kWh	2000 kWh
Average Price per Kilowatt-hour (¢ per kWh)	18.51¢	18.08¢	17.87¢

Average price calculation is determined by using the predetermined formula and an average usage profile for this TDU with 36 % of electricity usage on occurring during the \*Nighttime Hours as defined below\*.

The average price examples shown above include your Transmission and Distribution Utility (TDU) delivery costs, which will be passed through to you in accordance with the rates charged by your TDU. The price disclosure is an estimate. This estimated average price per kWh disclosure is an example and is calculated using:

Energy Daytime Charge	20.50¢	¢ per kWh
Energy Nighttime Charge	0.00¢	¢ per kWh
TDU Delivery Charge Residential	4.54030¢	¢ per kWh
TDU Delivery Charge Residential	\$4.23	\$ per bill month

Daytime Energy Charge applies everyday from 5 AM to 9 PM. Nighttime Energy Charge applies to usage on everyday from 9 PM to 5 AM. Your average price per kWh each month is determined by using the energy charge above and the predetermined formula.

The offered rate applies strictly to residential non-demand metered electric service. Customer's eligibility for the rate provided herein is based on customer representing and warranting that customer's residential load profile classification qualifies for residential service. Spark reserves the right upon receiving such notice or other information evidencing a load profile that does not qualify for residential service to provide customer with fourteen (14) days advance written notice of any material changes Customer will incur under the applicable TOS for your then current load profile.

Price per kWh = [TDU Delivery Charges per Month + (Monthly billed kWh usage x TDU Delivery Charges per kWh) + (Daytime Energy Rate x applicable Daytime kWh usage) + (Nighttime Energy Rate x applicable Nighttime kWh usage)]/ Monthly billed kWh usage.

In the event Spark Energy receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Spark Energy may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Spark Energy, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied as 64 % at the Energy Daytime Charge and 36% at the Energy Nighttime Charge.

This average price disclosure does not include applicable federal, state and local taxes or any fees (including gross receipt tax reimbursement), other non-recurring amounts charged by Spark Energy, governmental entities, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. Your actual price for electricity may vary according to your exact monthly usage and your TDU pass-through charges.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by your city that is not included in this average price disclosure. See your TDU's tariff for a list of cities and authorized charges.

### Electricity Price

### Other Key Terms and Questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

### Disclosure

Type of Product	Time Of Use
Contract Term	12 Months

Chart	Do I have a termination fee or any fees associated with terminating service?	\$100.00. Fee does not apply if Customer moves to another location and provides a forwarding address and, if required, reasonable evidence that the customer no longer occupies the location specified in the contract.																								
	Can my price change during contract period?	YES, but only for the very limited reasons described below.																								
	If my price can change, how will it change, and by how much?	The Price is subject to change during the Initial Term of this Agreement only if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas (“ERCOT”), or Texas Regional Entity (“TRE”) administrative fees charged to loads or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are beyond Spark Energy’s control.																								
	What other fees may I be charged?	Fees not included in price above: Insufficient funds: \$30; DNP Notice Fee: \$9.99; Disconnection Fee: \$50. Information on other non-recurring fees is available in the Terms of Service in the section labeled <b><i>‘Other Charges and Fees’</i></b> .																								
Disclosure Chart Continued	Is this a pre-pay or pay in advance product	NO																								
	Does the REP purchase excess distributed renewable generation?	NO																								
	Renewable Content	This product is 6.0% renewable.																								
	The statewide average for renewable content is	31.1%																								
<table border="1"> <tr> <td>Internet Address</td><td colspan="2">www.SparkEnergy.com</td></tr> <tr> <td>Email Address</td><td colspan="2">CustomerCare@SparkEnergy.com</td></tr> <tr> <td>Mailing Address</td><td colspan="2">12140 Wickchester Ln, Suite 100, Houston, TX 77079</td></tr> <tr> <td>Telephone Number</td><td colspan="2">1-877-547-7275</td></tr> <tr> <td>Fax Number</td><td colspan="2">1-877-374-8007</td></tr> <tr> <td>Hours of Operation</td><td colspan="2">Monday – Friday: 8:00 am – 7:00 pm CST Saturday: 9:00 am – 12:00 pm CST</td></tr> <tr> <td>PUCT Certificate Number</td><td colspan="2">10046</td></tr> <tr> <td>Version Number</td><td colspan="2">REFE_Free Nights 12_Oncor_04212023</td></tr> </table>			Internet Address	www.SparkEnergy.com		Email Address	CustomerCare@SparkEnergy.com		Mailing Address	12140 Wickchester Ln, Suite 100, Houston, TX 77079		Telephone Number	1-877-547-7275		Fax Number	1-877-374-8007		Hours of Operation	Monday – Friday: 8:00 am – 7:00 pm CST Saturday: 9:00 am – 12:00 pm CST		PUCT Certificate Number	10046		Version Number	REFE_Free Nights 12_Oncor_04212023	
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